

Have a question? You might find the answer here! Otherwise, please contact info@icwmm.org

We want to register for a group. Do you offer group discounts?

Please email info@icwmm.org with the number of people you will be registering for to see if you are eligible for a discount.

When does registration close?

Registration will close the day before the event.

Can I register for just 1 day?

Please email info@icwmm.org to split a registration, there is a \$100 additional charge for splitting a registration.

What is the cancellation policy?

All cancellation requests must be sent to and include the reason for the cancellation. The refund will then be processed based on the date and time of the request. Cancellations received prior to February 21, 2025 will be refunded in full. Cancellations received between February 21 and February 23, 2025, will forfeit 50% of the registration fee. Cancellations received after February 23, 2025, will not be refunded, however registrants will be eligible for a 50% credit towards any future conference or workshop.

Can I register for someone else?

Yes, you can! But please use their information as the client details.

Do I need bring proof of my online registration for the event?

We will just require your name!

Can I still buy a ticket if I decide to attend the event just a few hours before it starts?

You can register up until the day before the event.

I registered, but I won't be able to attend. Can I transfer my registration to one of my colleagues? Yes, of course! Please write to us at info@icwmm.org requesting the transfer, along with colleague's contact details, we will transfer the registration over.

Will there be free Wi-Fi?

Yes, there will be free Wi-Fi available for all attendees.

Will you be live streaming this conference?

The conference will not be streamed live; however, some of the sessions PowerPoints will be available on conference site.

Will food be provided?

We will provide breakfast, snacks and lunch on both days. If you have any other special dietary requirements, please write to us at info@icwmm.org. Join the Gala dinner, \$50 upon registration.